

## Covered California 2025 Open Enrollment



### Covered California



#### What is Covered California?

- A health insurance marketplace that's established after the passage of the Affordable Care Act (ACA).
- Marketplace where individuals and small business (1-100 employees) can enroll in affordable health insurance plans.
- The only marketplace that offers financial help (aka Advanced Premium Tax Credit – APTC).



### **Eligibility Criteria**

- Household income
  - Adult: Above 138% FPL
  - Children: Above 322% FPL
- Citizen or national of the United States, or non-citizen who is lawfully present in the United States.
- California Resident ( or intend to be a California resident).
- Not incarcerated (other than incarcerated pending the disposition or judgement of charges).



## 2025 Open Enrollment

## Key Messages



#### Why Open Enrollment is so important?

This is the only time of the year when you can apply through Covered California, unless you experience a Qualify Life Event during the year.

- Covered California is the only place where you can receive state and federal subsidies to help paying for health insurance premium.
- You may be eligible for the new State-Enhanced Cost-Sharing Reductions Plans which have no medical or drug deductible.
- You can renewal your existing Covered California plan or switch to a plan that best suits your current needs.

## Key Messages



Starting in 2020, the State of California requires you to have health insurance.

- If you do not have health insurance, you may need to pay a penalty when you file your state taxes at the end of the year.
- The State of California will mandate most people to have health insurance and will implement a state tax penalty of \$900 per adult and \$450 per dependent child under age 18 or up to 2.5% of your household income, whichever is higher, when you file your 2024 state tax income tax return in 2025.

#### **Tax Penalty Estimator**

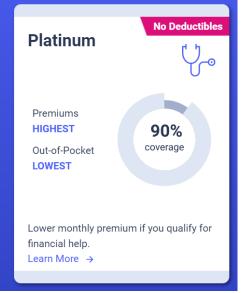
### **Metal Tiers**











## State-Enhanced Cost-Sharing Reductions Plan Benefits



California State-Enhanced Cost-Sharing Reductions (CSR) plan benefits for plan year 2024 & 2025.

MAINTAIN eligibility for cost-sharing reduction benefits at the current levels for individuals with income up to 250% FPL;

**ELIMINATE deductibles** in **all Silver** CSR plans;

**REVERT planned cost-sharing increases** for generic drugs and maximum out-of-pocket in the **Silver 87 CSR plan**; and

INCREASE the value of the Silver 73 CSR plan to approximate the Gold level of coverage by reducing copays for primary and emergency care to Gold level, reducing the copay for specialist visits and lowering the maximum out-of-pocket amount.

## Cost-Sharing Reductions Plan Benefits



Cost-Sharing Reductions (CSR) Plans help consumers save money when they receive medical care. It includes savings on deductibles, coinsurance, copays, and out-of-pocket maximum costs.

Cost-Sharing Reductions Plan	Eligibility
Silver 94	100% up to 150% FPL
Silver 87	Above 150% up to 200% FPL
Silver 73	Above 200% up to 250% FPL

## Patient-Centered Benefit Designs and Medical Cost Shares





#### 2025 Patient-Centered Benefit Designs and Medical Cost Shares

Benefits in blue are NOT subject to a deductible. Benefits in blue with a white corner are subject to a deductible after the first three visits.

Coverage Category	Minimum Couerage	Bronze	Silver	Silver 73	Silver 87	Silver 94	Gold	Platinum
Coverage Category	Minimum Coverage	bronze	Silver	CA Enhanced CSR	CA Enhanced CSR	CA Enhanced CSR	Gold	Pidullulli
Percent of cost coverage	Covers <b>0</b> % until out-of-pocket maximum is met	Covers 60% average annual cost	Covers <b>70%</b> average annual cost	Covers <b>73%</b> average annual cost	Covers 87% average annual cost	Covers 94% average annual cost	Covers 80% average annual cost	Covers 90% average annual cost
Cost-sharing Reduction Single Income Range	N/A	N/A	N/A	>\$30,120 (Above 200% FPL)	\$22,591 to \$30,120 (>150% to ≤200% FPL)	up to \$22,590 (100% to ≤150% FPL)	N/A	N/A
Free Preventive Care Visit	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Primary Care Visit	After first 3 non- preventive visits, full cost per	\$60	\$50	\$35	\$15	\$5	\$35	\$15
Urgent Care	instance until out-of-pocket maximum is met	\$60	\$50	\$35	\$15	\$5	\$35	\$15
Specialist Visit		\$95*	\$90	\$85	\$25	\$8	\$65	\$30
Emergency Room Facility	Full cost per	40% after deductible is met	\$400	\$350	\$150	\$50	\$330	\$150
Laboratory Tests	service until out-of-pocket maximum is met	\$40	\$50	\$50	\$20	\$8	\$40	\$15
X-Rays and Diagnostics	maximum is mec	40% after	\$95	\$95	\$40	\$8	\$75	\$30
Imaging		deductible is met	\$325	\$325	\$100	\$50	\$75 copay or 25% coinsurance***	\$75 copay or 10% coinsurance***
Tier 1 (Generic Drugs)		<b>\$</b> 19	\$18	\$15	\$5	\$3	\$15	\$7
Tier 2 (Preferred Drugs)	Full cost per script until	40% up to	\$60**	\$55	\$25	\$10	\$60	\$16
Tier 3 (Non-preferred Drugs)	out-of-pocket maximum is met	\$500 per script after drug	\$90**	\$85	\$45	\$15	\$85	\$25
Tier 4 (Specialty Drugs)		deductible is met	20% up to \$250** per script	20% up to \$250 per script	15% up to \$150 per script	10% up to \$150 per script	20% up to \$250 per script	10% up to \$250 per script
Medical Deductible - The amount you pay before the plan pays		Individual: \$5,800 Family: \$11,600	Individual: \$5,400 Family: \$10,800	N/A	N/A	N/A	N/A	N/A
Pharmacy Deductible - The amount you pay before the plan pays		Individual: \$450 Family: \$900	Individual: \$50 Family: \$100	N/A	N/A	N/A	N/A	N/A
Annual Out-of-Pocket Maximum		\$8,850 individual \$17,700 family	\$8,700 individual \$17,400 family	\$6,100 individual \$12,200 family	\$3,000 individual \$6,000 family	\$1,150 individual \$2,300 family	\$8,700 individual \$17,400 family	\$4,500 individual \$9,000 family

Drug prices are for a 30 day supply.

Covered California may approve deviations from the benefit plan designs for certain services on a case by case basis if necessary to comply with the California Mental Health Parity Act or federal Mental Health Parity and Addiction Equity Act (MHPAEA).

<sup>\*</sup> Copay is for any combination of services (specialist) for the first three visits.

After three visits, future visits will be at full cost until the medical deductible is met.

<sup>\*\*</sup> Price is after pharmacy deductible amount is met.

<sup>\*\*\*</sup> See plan Evidence of Coverage for imaging cost share.

## Qualify Health Plan & Rate Change SAN FRANCISCO HEALTH PLAN'











Carrier	Rate Change 个
Anthem Blue Cross	12.7%
Balance by CCHP	4.0%
Blue Shield of California	8.5%
Kaiser Permanente	6.5%

San Francisco County average rate change is <u>7.7%</u> increase.

## Hospital Network



• Proposed hospital network as of July 2024 • May not be a complete list of hospitals • Kaiser Permanente hospitals are not listed • Verify with the health plan if the hospital is in-network

Hospital	Anthem Blue Cross EPO	Blue Shield HMO	Blue Shield PPO	Balance by CCHP
California Pacific Medical Center – Davies Campus Hospital	X		X	X
California Pacific Medical Center – Mission Bernal Hospital	X		X	Χ
California Pacific Medical Center – Van Ness Campus	X		X	X
Chinese Hospital	X	X	X	X
Kentfield Hospital San Francisco		X	X	
St. Frances Memorial Hospital		X	X	X
St. Mary's Medical Center		X	X	X
UCSF Medical Center		X	X	
UCSF Medical Center at Mission Bay		X	X	
UCSF Medical Center at Mount Zion		X	X	

### **Dental Plan**





#### California Dental Network

A DentaQuest company







Dental Carrier	Weighted Average Rate
Anthem Blue Cross Dental	-0.2%
Blue Shield of CA Dental	4.5%
California Dental Network	-
Delta Dental	-
Humana	n/a
Statewide	1.54%

### Embedded Children Dental Plan



In Covered California, all health insurance companies in the individual market provide pediatric dental services for consumers younger than 19 years old, as an essential health benefits.

Health Insurance Plan	Embedded Dental Plan
Anthem Blue Cross EPO Anthem Blue Cross HMO	Anthem Dental Plan DPPO Anthem Dental Plan DHMO
Blue Shield of California HMO Blue Shield of California PPO	Dental Benefit Providers DHMO Dental Benefit Providers DPPO
Balance by CCHP	Delta Dental of California DHMO
Kaiser Permanente	Delta Dental of California DHMO

Children are automatically covered by dental benefits that are embedded in health plans.

## Children's Embedded Dental Benefit Designs and Cost Shares



Coverage Category	Coinsura	Copay Plan	
Percent of cost coverage	Covers 86.2% average annual cost	Covers 86.2% average annual cost	Covers 84.9% average annual cost
Age: Pediatric Dental Enhanced Health Benefits	Up to 19	Up to 19	Up to 19
Plan Network Provider	In-Network	Out-of-Network	In-Network Only
Waiting Period	None	None	None
Office Visit Copay	\$0	\$0	\$0
Dental Deductible	Individual: \$75 Family: \$150	Individual: \$75 Family: \$150	Individual: None Family: Not Applicable
Out of Pocket Maximum	Individual: \$350 Family: \$700	Individual: None Family: None	Individual: \$350 Family: \$700
Annual Benefit Limit	None	None	None



## **Apply directly**





https://coveredca.eyemed.com/

https://www.vspdirect.com/4ca/welcome



https://superiorvisionplans.com/

Children under age 19 get free vision care included with their health plan.

## Health Insurance Options for AI/AN



## The Patient Protection and Affordable Care Act includes information specific to American Indians (AI) and Alaska Natives (AN).

- Al and AN can buy a health insurance plan through Covered California or qualify for Medi-Cal and receive certain benefits.
- Al and AN are not required to purchase insurance, as most other Californians are.
- There is no penalty for AI, AN, or other individuals eligible for services through an Indian health care provider or the Indian Health Service who do not have health insurance.

## Special Benefits for Eligible Members of Tribes



#### No health care expenses, depending on income

• AI/AN who earn less than 300% FPL will not have to pay certain out-of-pocket costs, such as copays, if they buy their insurance through Covered California.

#### No costs for medical care from many doctors and hospitals

• There is no cost for any AI/AN for any item or service received directly through the federal Indian Health Service, tribes, tribal organizations, urban American Indian organizations or organizations that have a contract to deliver medical services locally.

#### Continuity of care

• When enrolled in a plan through Covered California, AI/AN can continue to receive services from their local Indian health care provider

#### Ability to buy insurance anytime

• AI/AN can buy or change health insurance plans once a month through Covered California if they would like.

### 2025 Renewal Dates

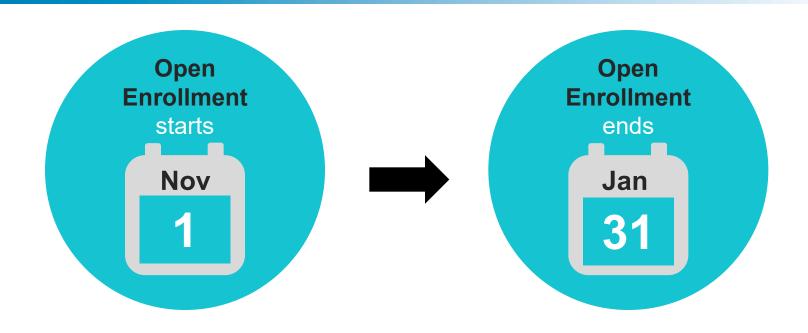




- **Active** renewal: 10/01/2024 10/30/2024
- Passive (Auto) Renewal starts 10/31/2024

## 2025 Open Enrollment Dates





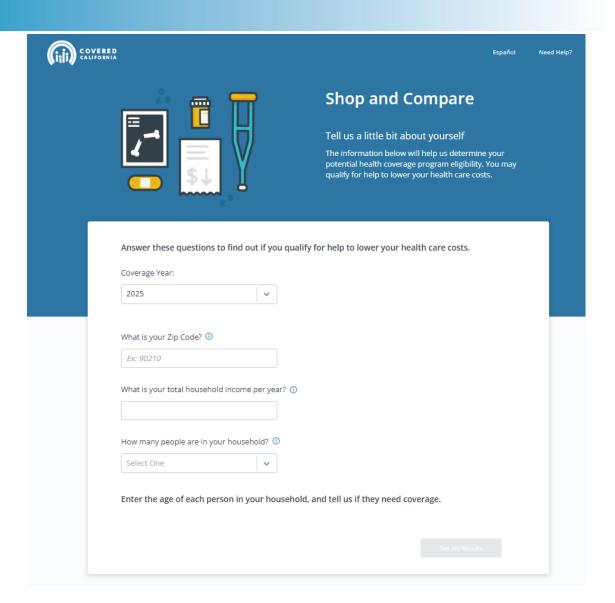
Sign up Date	Effective Date
11/01/2024 - 12/31/2024	01/01/2025
01/01/2025 - 01/31/2025	02/01/2025

## **Shop and Compare**



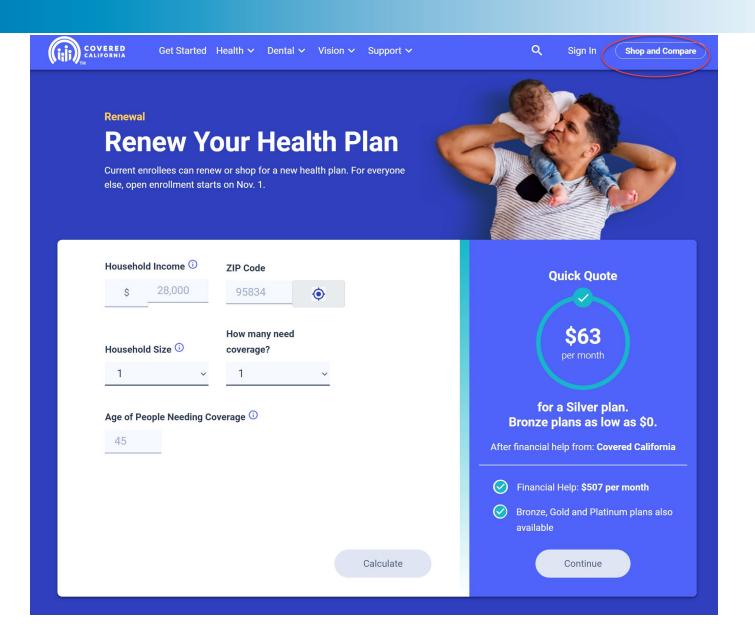






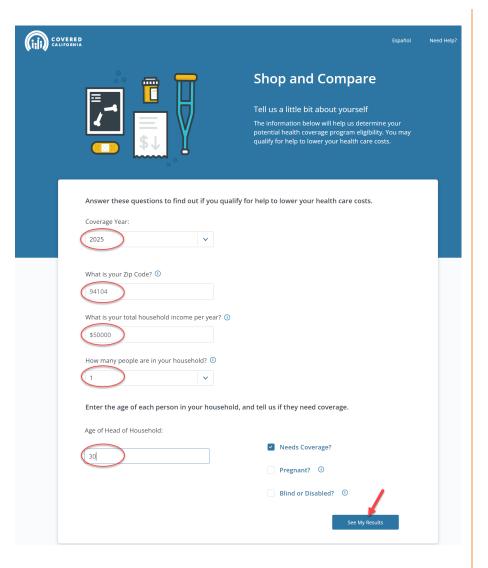
## **Shop and Compare**

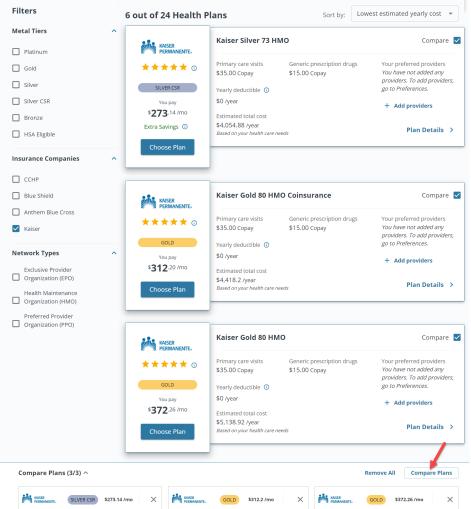




## **Shop and Compare**







### How to Enroll?



Online: <u>CoveredCA.com</u>

Phone: Covered California Service Center (800) 300-1506

In-Person: Sales Agent or Certified Enrollment Counselor

## Service Center Support



## Covered California Service Center offers extended hours during Open Enrollment:

Extended Service Center Hours			
12/30/2024	8:00am – 8:00pm		
12/31/2024	8:00am – 10:00pm		
01/30/2025 8:00am – 10:00pm			
01/31/2025 8:00am – 10:00pm			
Live Chat will be available from 8:00am – 6:00pm during extended hours			

## Appointment Readiness



## **Document Checklist**

- Proof of identity
- Proof of household income
- Proof of Immigration Status
- Household information: Date of Birth and Social Security Number
- Existing physician's name, address and phone number

## Reasonable Opportunity Period (ROP)



The Reasonable Opportunity Period (ROP) is a 95-day period during which a conditionally eligible consumer can submit verification documents to clear inconsistencies in their application.

Uncorrected Inconsistency	Impact to Consumer
<ul> <li>Income</li> <li>Social Security Number</li> <li>Minimum Essential Coverage (MEC)</li> <li>American Indian/Alaskan Native (AI/AN)</li> </ul>	Advanced Premium Tax Credit (APTC) and/or Cost- Sharing Reduction (CSR) is redetermined or terminated.  • The consumer can request to have their APTC/CSR restored. Note: The consumer will still have coverage under their health plan.
<ul><li>Citizenship</li><li>Lawful presence</li><li>Incarceration status</li><li>Vital status (deceased)</li></ul>	Coverage <b>terminated</b>



# Covered California Special Enrollment Period (SEP)

## Special Enrollment Period



## What is special enrollment?

If you've recently experienced certain life changes, you can enrollment in health insurance (Covered California) outside the open enrollment period.

The most common changes are loss of health insurance, getting married, having a baby and moving to a new area.

## Special Enrollment Period



If you experience a qualifying life event, you can enroll in Covered California health insurance plan outside of the normal open-enrollment period. Most special-enrollment periods last 60 days from the date of the qualify life event.

• For household income less than 150% of FPL, they can enroll or change plans once per month.

## QLE: Loss of Medi-Cal Coverage



Effective January 1, 2024, qualified individuals or dependents who loss Medi-Cal or CCHIP coverage have 60 days before the date of loss and 90 days after the loss to select a qualified health plan.

 As of February 12, 2024, CalHEERS began defaulting the SEP to 90 days from the original date that the qualified individual lost Medi-Cal coverage.



## Proof of Qualifying Life Event (QLE)



Covered California may contact a **random** sample of consumers who enrolled during a Special Enrollment Period (SEP) to request proof of QLE.

- If the consumer does not provide acceptable documentation of their QLE <u>within 30 days</u> of the date on the original notice, their coverage will be terminated.
- If a consumer is found to have been fraudulently enrolled in a Covered California health insurance plan without a Qualifying Life Event, the certified enroller who assisted the consumer could lose their certification.
- In addition, the federal government may fine a certified enroller up to \$250,000 for providing false information on an application.

## Deferred Action of Childhood Arrivals (DACA)



Starting November 1, 2024, DACA recipients can enroll in Covered California and receive financial help if they qualify.

- Covered California will have a special-enrollment period that beings on November 1 that will allow DACA recipients to sign up for health insurance.
- This special-enrollment period will happen at the same time as Covered California's open-enrollment period.

QLE: "gained lawful presence"



## **Healthy San Francisco**

## Healthy San Francisco



### **Eligibility**

- San Francisco resident
- Age 18 or older
- Uninsured
- Not eligible for Medi-Cal or Medicare
- Household income at or below 500% of FPL

#### **Benefits**

- Preventive, Routine, Specialty Care
- Prescription Medicines
- Hospital Care
- Alcohol and Substance Use Treatment
- Mental Health Care (SFCBHS)
- Ambulance Services
- Laboratory Services and Tests

Schedule an Appointment with SFHP (415) 777-9992



## **Questions?**