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PRC Promotes Chuan Teng to Chief Operating Officer

SAN FRANCISCO (September 01, 2022) – <u>PRC</u>, the San Francisco-based nonprofit providing comprehensive services to those living with HIV/AIDS, mental illness and/or substance use disorder, announced Chuan Teng as its new chief operating officer.

In this new role, Chuan will assume agency authority in the absence of the chief executive officer and oversee and administer the organization's suite of behavioral health and social programs, as well as People Experience, the organizations' human resources department. Additionally, Teng will work to align programming with the organization's strategic priorities by supporting and enhancing existing services, leading the development and implementation of new services, and promoting internal and external collaboration.

Chuan has worked for PRC for over ten years, starting as a staff attorney helping client access public benefits. During her tenure, she served as the managing legal director of PRC's Legal Advocacy Program, where she helped launch its healthcare legal services practice, then as the chief of

Chuan Teng PRC's Chief Operating Officer

programs and confidentiality officer, then as chief of client services and talent.

"We're so excited for this well-earned and deserved promotion, as Chuan's leadership has been invaluable for PRC," said **Brett Andrews**, CEO of PRC. "Chuan is seasoned and knows PRC's programs and systems inside out and is greatly respected by her colleagues. She has a service-oriented approach to the work, while always remaining thoughtful, mission-driven, people-centric, and process-minded."

"I have enjoyed the different roles I've held at PRC and feel energized about my new role as COO," **Chuan** said. "The need for PRC's essential services remains high and ever-changing, and we need to adapt to respond to the demands of our clients and community. I look forward to the work ahead as we improve client-experience, develop our workforce, and plan for long-term sustainability."

Prior to PRC, Chuan worked as a senior associate for health benefit outreach for the National League of Cities in Washington, D.C. where she managed a multi-million dollar grant to help local elected officials develop and implement outreach campaigns to enroll families in Medicaid and the Children's Health Insurance Program. She conducted and developed results-based accountability trainings and wrote and created program evaluation rubrics, request for proposals, and funder reports. Chuan holds a bachelor's degree from the University of Michigan, Ann Arbor and a juris doctor degree from Santa Clara University. She is a licensed attorney in California and a mom to a two-year old who loves to chat and sing.

About PRC

PRC is a San Francisco-based nonprofit social impact organization serving the needs of the City's most vulnerable people and communities. PRC's multifaceted programs offer supportive services to those struggling with substance use, HIV/AIDS and behavioral health challenges that most often stem from the broader systemic challenges of historic economic, social and racial inequities. PRC, in service since 1987, assists approximately 5,700 individuals annually. For more information, please visit www.prcsf.org.