



**SF HIV FOG
Open Enrollment Boot CAMP IV**

**Resource Guide Part VI
San Francisco Health Care Options**

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HIV CARE OPTIONS IN SF

A guide to clinics, providers, and the healthcare coverage they accept.



HIVReConnect

Increasing retention and re-engagement

Clinic-Based Care Options

HIV Clinics often offer “wrap around” care with Primary Care Physicians, RNs, Social Workers, Benefits Coordinators and other services

CLINIC NAME

BENEFITS INFO

Positive Health Program at Ward 86

SF General Hospital, 995 Potrero Ave., Bldg. 80, Fl 6
(415) 206-2400, option 3 (new patient appointments)

Medi-Cal: SF Health Plan (23421)
Medicare
Healthy San Francisco; uninsured on sliding scale

UCSF 360 Wellness Center

350 Parnassus Ave., Ste. 908
(415) 353-2119, option 1 (new patient appointments)

CoveredCA: Blue Shield of CA
Medi-Cal: SF Health Plan (24102)
Anthem Blue Cross (H2E087)
Medicare & many private insurance plans
General HIV Clinic with specialty programs for Woman, Transgender Women, Men of Color, 50+ Silver Project

Clinica Esperanza

Mission Neighborhood Health Ctr, 240 Shotwell St.
Se habla español
Liliana Schmitt, (415) 552-1013, x2234
Roberto Maldonado (415) 552-1013, x2319

Covered CA: Blue Shield of CA
Medi-Cal: SF Health Plan (21047)
Anthem Blue Cross (XKI000)
Medicare & some private insurance plans
Healthy San Francisco; uninsured on sliding scale

While the clinic specializes in services for the Spanish-speaking, Latino community and all communities are welcomed.
Evening Hours: Tu, Wed, Th, noon-9:00pm; Daytime: Mo and Fri, 9:00-6:00pm

Sister Mary Philippa Health Center

Saint Mary’s Hospital, 2235 Hayes Street, Fl 5
Leah Kramer, LCSW
(415) 750-5923

Covered CA: Blue Shield of CA; HealthNet
Medi-Cal: Anthem Blue Cross (H2P367)
Medicare & some private insurance plans
Healthy San Francisco

Kaiser

2238 Geary Blvd., 4 West – Geary Campus
1600 Owens, 4th Floor – Mission Bay Campus
Ed Chitty, RN, Patient Care Coordinator
(415) 833-4258

Covered CA: Kaiser
Medi-Cal: **Only** if you’ve been a Kaiser member within the prior 6-months; enroll in SF Health Plan then call SFHP to request Kaiser enrollment
Medicare & private Kaiser plans

HealthRight 360

Integrated Care Ctr: 1563 Mission St. (415) 746-1940
Haight Ashbury: 558 Clayton St. (415) 746-1950
Tenderloin Health: 330 Ellis St. (415) 674-6140
Lyon Martin: 1748 Market St., #201 (415) 565-7667

Medi-Cal: SF Health Plan (Mission 22677; Clayton 22652; Ellis 25203; Market 21844)
Anthem Blue Cross (Mission XX4; Clayton XXU; Ellis XXA; Market XXM)
Medicare
Healthy San Francisco

San Francisco City Clinic

356 7th St. (between Folsom & Harrison)

Uninsured
Not currently in care

Not in care? Without a local provider? Out of meds? Call Andy Scheer, Social Worker at City Clinic: (415) 487-5511
Easy entry into care, help with insurance and wrap-around benefits (ADAP, HIPP) and linkage to medical homes.

Benefits: tiny.cc/HIVBenefitsOptionsInSF | Navigation: tiny.cc/HIVNavigationOptionsInSF | Care: tiny.cc/HIVCareOptionsInSF

This guide is not an exhaustive list of clinics or providers, nor is it an endorsement of these entities.
Care is also available through Native American Health Center and South of Market Health Center, among others.

CLINIC NAME

BENEFITS INFO

SF Community Health Center

726 Polk St., 4th floor
 Jawon Jang, Clinic Nurse
 (415) 292-3400, x707
 The clinic has some evening hours: Mon, Tues, Wed, Fri 9:30-6:00pm, and Thurs 11:30-7:00pm

Medi-Cal: SF Health Plan (25353)
 Anthem Blue Cross (G1H009)
 Medicare
 Some private insurance plans; uninsured on sliding scale

AIDS Healthcare Foundation

518-A Castro St.
 (415) 552-2814

Covered CA: Blue Shield of CA
 Medi-Cal: Anthem Blue Cross (call for clinic code)
 Medicare & many private insurance policies
 Uninsured on sliding scale

NOTE: The SF clinic is *only* open on Wednesdays & Fridays; the pharmacy in SF is open daily (except Sunday)

Veterans Administration

Ft. Miley: 4150 Clement St., Bldg 203, Ward 1B
 Downtown: 401 3rd (at Harrison)
 Elda Kong, NP (415) 221-4810, x23942

VA Health Care System benefits recipients only

SFDPH Clinics w/ HIV Primary Care

Call the SF DPH new patient appointment unit to connect to the clinics listed below. (415) 364-7942

Medi-Cal: *SF Health Plan (see below for clinic codes)*
 Medicare
 Healthy San Francisco

Castro-Mission (21041)	Maxine Hall (21046)	Southeast Health Center (21056)
Family Health (21044)	Silver Avenue (21053)	Tom Waddell (21667)
General Medical Clinic (21045)		

SFDPH Youth-focused HIV Primary Care

For clients 12 to 24 years of age, regardless of insurance status

Medi-Cal: *SF Health Plan (see below for clinic codes)*
 Healthy San Francisco
 Uninsured

Cole St. (22095) 555 Cole St. (415) 751-8181	Larkin/Michael Baxter (22096) 134 Golden Gate (415) 673-0911 x259	Larkin/ACAC (22096) 129 Hyde St. (415) 749-6977
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Private Practice Doctors

Medicare and private insurance—including Covered CA plans—often accepted, but usually not Medi-Cal; call to inquire which plans and if accepting new patients

Charles Moser, MD	Jesus Gatpolintan, MD	Mark Higgins, MD	Bruce Bornfleth, MD
Gary Feldman, MD	Shawn Hassler, MD	Robert Bush, MD	One Medical Group
Mark Illeman, NP	Lisa Sterman, MD	William Kapla, MD	(various locations)
Virginia Cafaro, MD	Louis Cubba, MD	William Owen, MD	

Paying for Care

Covered California (800) 300-1506 | CoveredCA.com
 Medi-Cal 1440 Harrison St. | (415) 863-9882 | MyBenefitsCalWin.com

Medi-Cal Expansion may cover meds & care if household income is at or below 138% of MAGI* FPL

2018 138% FPL MAGI*: for 1 = \$16,754/year or \$1,397/month | for 2 = \$22,715/year or \$1,893/month

Managed Care Plans in SF: **SF Health Plan** (800) 288-5555 | **Anthem Blue Cross** (800) 407-4627 Call **Health Care Options** at (800) 430-4263 to enroll/change your plan, or call the plan directly

CA Office of AIDS programs help cover costs for meds & care if household MAGI* FPL is 138% – 500%

2017 500% FPL MAGI*: for 1 = \$60,700 | for 2 = \$82,300 | for 3 = \$103,900 | for 4 = \$125,500

ADAP (tiny.cc/CA-ADAP) covers costs of HIV & related medications for uninsured *and* insured enrollees **OA-HIPP** (tiny.cc/OA-HIPP) pays private insurance premiums (e.g. Covered CA, COBRA) and some co-pays

Medicare Part D Premium Payment (tiny.cc/MDPPP) pays Medicare Part D prescription drug plan premiums

*MAGI = Modified Adjusted Gross Income; more info: Google “UC Berkeley Labor Center MAGI” or “IRS Topic 403”



= Can also help with PrEP

Direct updates: Andy Scheer, LCSW at SF City Clinic (Andy.Scheer@sfdph.org) | **UPDATED: 6/25/18**



SF HIV NAVIGATION OPTIONS



Side A navigation services help connect people to **ANY** clinic or provider in San Francisco.

NAVIGATION PROGRAM	HIV+ CLIENT FOCUS	HEALTHCARE ACCEPTED	NOTES
LINCS Navigation City Clinic, 356 7th St. Drop in or call Mark O'Neil (415) 487-5520	All HIV+ people, especially: Gay & Bi Men Transgender & Gender non-conforming Women Clients w/complex needs	No insurance restrictions Can help establish health care coverage	Se habla Español HIV Care Navigation and linkage to PrEP & PEP prescription and navigation services at SF City Clinic are also available
SF AIDS Foundation 1035 Market St. 470 Castro St. (@ 18th) assist4hiv@sfaf.org (415) 602-9676 or (415) 487-3000 ask for the HIV Navigator	All HIV+ people, especially: Gay & Bi Men Drug Users Transgender & Gender non-conforming HIV & Hep C co-infected Undocumented	No insurance restrictions Can help establish health care coverage	Se habla Español Short- & long-term case management available PrEP & PEP prescription and navigation available
Glide 330 Ellis St. (@ Jones) Amber Taylor (415) 674-6168	All HIV+ people, especially: Drug Users HIV & Hep C co-infected Transgender & Gender non-conforming	No insurance restrictions Can help establish health care coverage Glide/HealthRight 360 insurance: Medi-Cal, Medicare, Healthy SF	Can link HIV- partners to PrEP Direct connection with Glide/HealthRight 360 Clinic and can link clients to other clinics as well
Shanti 730 Polk St. (@ Ellis) Adrienne Elias (415) 674-4760	All HIV+ people, especially: Women Drug Users HIV & Hep C co-infected	No insurance restrictions Can help establish health care coverage	Emotional & practical support provided Hep C mono-infected served Narcan distribution site
St. James Infirmary 234 Eddy St. (@ Taylor) Ask for the Care Navigator (415) 554-8494	Current & Former sex workers Drug Users Transgender & Gender non-conforming	No insurance restrictions Can help establish health care coverage	Short & Long-term case management available No HIV primary care on site Sex Workers clinic: Wednesdays, 6-9 PM Transgender clinic: Thursdays, 1-4 PM

Additional Resources: These are not Navigation programs, but can connect patients to care.

Early CARE Program: Rapid Entry/Re-entry into care for uninsured, out of care clients. SF City Clinic, 356 7th St. Andy Scheer, LCSW (415) 487-5511

PHAST Program: Rapid Entry/Re-entry into care. Ward 86 @ Zuckerberg SF General, 995 Potrero Ave. Sandra Torres (415) 206-2419; Lizzy Lynch, RN (415) 206-2458; PHAST pager (415) 443-3892

HIV Integrated Services (via Jail Health): Case management for people in or just out of jail. Irma Parada (415) 581-3141

Need help picking the right HIV Navigation support? Contact Mark O'Neil: (415) 487-5520, Mark.Oneil@sfdph.org

Direct updates: Andy Scheer, LCSW at SF City Clinic (Andy.Scheer@sfdph.org) | **UPDATED: 9/21/18**

Side B navigation services help connect people to **SPECIFIC** clinics or providers in San Francisco.

AGENCIES & NAVIGATORS	HIV+ CLIENT FOCUS	HEALTHCARE ACCEPTED	NOTES
LINCS Navigation @ Ward 86 City Clinic, 356 7th St. Drop in or call Mark O’Neil (415) 487-5520	All HIV+ people, especially: Gay & Bi Men Transgender & Gender non-conforming Women	Patients with: Medi-Cal, Medicare, or Healthy SF Can help establish health care coverage	Se habla Español PrEP & PEP prescription and navigation services available
TACE 730 Polk St. (@ Ellis) (415) 292-3420 Ask for the HIV Navigator	All HIV+ people, especially: Transgender & Gender non-conforming Homeless clients	Patients must have: Medi-Cal, Medicare, or Healthy SF Can help establish health care coverage	Short & Long-term case management available with case managers & peer navigators OK to drop-in to start care: Mon to Fri, 9-noon TransAccess drop-in: Thursdays, 9-noon
Clínica Esperanza Mission Neighborhood Health Center 240 Shotwell St. (@ 16th) Robert Maldonado (415) 552-1013 x2319	All HIV+ people, especially: Latino community Mono-lingual Spanish-speakers	Patients with: Medi-Cal, Medicare, Covered CA, or Healthy SF Some private insurance plans accepted Can help establish health care coverage	Se habla Español PrEP & PEP prescription and navigation services available
UCSF 360 Wellness Center 350 Parnassus Ave., Ste 908 Women’s HIV Program Beth Chiarelli (415) 353-2417 General HIV Clinic Andrew Abundiz (415) 353-3496	All HIV+ people, especially: Gay & Bi Men Men of Color Transgender & Gender non-conforming Women Clients w/complex needs	Patients with: Medi-Cal, Medicare or Covered CA Many private insurance plans accepted Can help establish health care coverage	PrEP & PEP prescription and navigation available Specialty clinics: Men of Color, 50+ silver project, Transgender women / women
Southeast Health Center 2401 Keith St. Gwen Smith (415) 671-7057	All HIV+ people, especially: Post-incarceration clients Current SE Health Center clients	Patients must have: Medi-Cal, Medicare, or Healthy SF Can help establish health care coverage	Short- & long-term case management available Medication adherence counseling and mental health therapy available

What is HIV Navigation?

HIV Navigation is a service to assist out-of-care, HIV+ clients re/connect with HIV care and treatment. Navigators can help clients access insurance, benefits, and other support services based on their individual needs. They usually offer mobile services in the community for a limited period of time.

Who is considered “Out-of-care” for HIV?

- No visits with an HIV medical provider in the past 6 months **and/or** no appointments scheduled
- Not taking HIV meds (ART) **or** taking them inconsistently

Benefits: tiny.cc/SFHIVBenefits | Navigation: tiny.cc/SFHIVNavigation | Care: tiny.cc/SFHIVCare

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