POSITVE RESOURCE CENTER ANNUAL REPORT

THE MISSION OF POSITIVE RESOURCE CENTER IS TO ASSIST PEOPLE AFFECTED BY OR AT RISK FOR HIV/ AIDS THROUGH CULTURALLY APPROPRIATE COUNSELING, EDUCATION, TRAINING, AND ADVOCACY. AS A RESULT, OUR CLIENTS CAN MAKE MORE INFORMED CHOICES THAT MAXIMIZE AVAILABLE BENEFITS AND EMPLOYMENT OPPORTUNITIES.

Dear Friend:

WE ARE PLEASED TO SHARE OUR 2015 ANNUAL REPORT WITH YOU.

Last year Positive Resource Center (PRC) served more than 1,900 clients in need of our assistance. PRC inhabits an exciting place in time, ready to meet our clients' and constituents' changing needs in many new ways. Our history demonstrates our ability to thrive amidst the changing nonprofit and economic environment. At PRC, we help build and stabilize our clients' lives so they can thrive.

As part of a community wide effort to stem the tide of HIV, PRC is heavily invested in San Francisco's Getting to Zero (GTZ) initiative, part of the larger national GTZ initiative. The goal of this program is to reduce HIV transmission and HIV-related deaths in San Francisco by 90% before 2020. PRC has been at the table for Getting to Zero right from the beginning, from Brett Andrews helping to define the overall effort, to Joe Ramirez-Forcier (Managing Director, Employment Services Program) and Chuan Teng (Supervising Attorney) being integral parts of the Getting to Zero Retention Steering Committee, to many PRC staff tirelessly working on sub-committees. With these efforts we should be able to get to zero new HIV infections, zero HIV deaths, and zero HIV stigma by 2020.

On the Employment Services front, PRC is now listed on the State of California Eligible Training Provider List (ETPL). This is a huge boon in resources to our employment seeking clients. California's ETPL provides customer-focused employment training resources for adults and dislocated workers and offers a wide range of educational programs, including classroom, correspondence, online and apprenticeship programs.

Another way we help our clients thrive is by continuing to develop health access portals for the Affordable Care Act. This year, with expanded state funding, PRC became a state certified AIDS Drug Assistance Program (ADAP) and Office of AIDS Health Insurance Premium Payment program (OA-HIPP) enrollment site. In February 2016, PRC's Equal Access to Healthcare Program began offering eligible clients ADAP and OA-HIPP enrollment and/or recertification assistance, which provides assistance with paying prescription co-pays and health insurance premium payments. HIV-positive individuals making less than \$58,850/year may be eligible for assistance.

The first word in our name says it all. Positive. We make a positive impact on the lives of people that live with HIV/AIDS or mental health disabilities. We make a positive impact on their ability to receive benefits and find employment. That's what we do. We change people's lives. And have done so for 29 years.

Warmly,

Brett Andrews Executive Director

David Stith President Board of Directors





FINANCIAL POSITION YEAR END 2015

Z	ASSETS	2014	2015
STATEMENT OF FINANCIAL POSITIOI	CURRENT ASSETS Cash and Equivalents Cash held by others Accounts Receivable Government Grants Receivable Pledges and Grants Receivable Prepaid Expenses Total Current Assets	1,485,969 44,624 80,850 402,639 21,465 14,463 2,050,010	1,279,281 33,175 172,400 385,617 16,227 8,622 1,895,322
MAI	Property and equipment - Net	2,855	1,428
INT OF FIN	OTHER ASSETS Beneficial Interest in Trust Deposits Total Assets	0 25,286 2,078,151	345,000 25,503 2,267,253
Σ	LIABILITIES AND NET ASSETS		
STATEN	CURRENT LIABILITIES Accounts Payable and Accrued Expe Vacation Accrual Unemployment Trust Account Total Liabilities	enses 40,314 45,726 44,624 130,664	24,178 64,702 33,175 122,055
	NET ASSETS Unrestricted Temporarily Restricted Total Net Assets Total Liabilities and Net Assets	1,906,382 41,105 1,947,487 2,078,151	1,730,073 415,125 2,145,198 2,267,253
S	Unrestricted Temporarily Restricted Total Net Assets	41,105 1,947,487 2,078,151	415,125 2,145,198
OF ACTIVITIES	Unrestricted Temporarily Restricted Total Net Assets Total Liabilities and Net Assets	41,105 1,947,487 2,078,151	415,125 2,145,198 2,267,253
Ш	Unrestricted Temporarily Restricted Total Net Assets Total Liabilities and Net Assets REVENUE, GAINS, AND OTHER SUPP Grants & Contributions Government Grants Program Service Fees In-Kind Donations Interest Income Other Income	41,105 1,947,487 2,078,151 ORT 2014 694,016 2,139,800 514,810 2,228 2,580 53	415,125 2,145,198 2,267,253 2015 780,256 2,240,659 581,354 1,439 2,852
STATEMENT OF ACTIVITIES	Unrestricted Temporarily Restricted Total Net Assets Total Liabilities and Net Assets REVENUE, GAINS, AND OTHER SUPP Grants & Contributions Government Grants Program Service Fees In-Kind Donations Interest Income Other Income Total Revenue EXPENSES Program General and Administrative	41,105 1,947,487 2,078,151 ORT 2014 694,016 2,139,800 514,810 2,228 2,580 53 3,353,487 2,428,107 317,946	415,125 2,145,198 2,267,253 2015 780,256 2,240,659 581,354 1,439 2,852 3,606,560 2,772,458 334,269

 Total Expenses
 2,971,348
 3,408,849

 Change in Net Assets
 382,139
 197,711

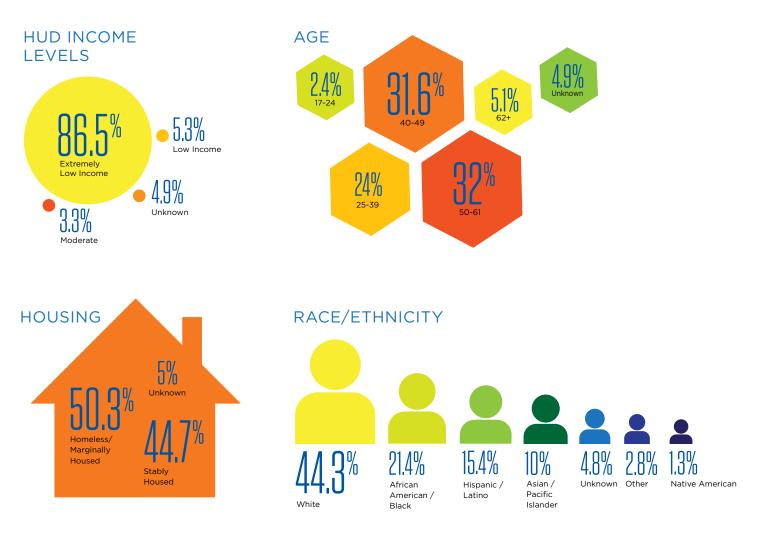
 NET ASSETS
 Beginning of year
 1,368,887
 1,947,487

 End of year
 1,751,026
 2,145,198

REVENUE 015 2 GOVERNMENT GRANTS GRANTS AND CONTRIBUTIONS PROGRAM SERVICE FEES IN-KIND DONATIONS/INTEREST/OTHER EXPENSES 2015 PROGRAM

UNDRAISING

CLIENT DEMOGRAPHICS



GENDER



.2%

Declines to State Unknown

4.9%

4.5%

Other

4%

Bisexual

.6%

Lesbian

38.1%

Homosexual

SEXUAL ORIENTATION

Heterosexual

70

PRC took away the fear I had about the process

and challenges of filling for permanent disability. I was awarded SSDI on the first round of submissions for which I am truly grateful. Now I can focus on my health and worry less about money.

BENEFITS COUNSELING PROGRAM

am very happy to have found this place where I have been

given assistance in all I needed and where you've made me feel great and made me feel important. I am also grateful for all your patience and all the attention given to me. Again, thank you very much to all of the people who work in this agency.

Positive Resource Center's Benefits Counseling Program provides benefits advocacy and direct legal representation to San Francisco residents in response to the need for economic justice and health access. We are committed to providing comprehensive, specialized, culturally competent, free legal benefits representation within a harm reduction and client-centered context to people living with HIV/AIDS or mental health issues. Our Equal Access to Healthcare Program was born from the need to identify and overcome barriers to healthcare access for San Francisco's HIV-positive community with the implementation of the Affordable Care Act. We provide services in English, Spanish, and Chinese. 1,412 clients served
208 notices of award
\$179,623 ongoing monthly benefits
\$3,120,690 in retroactive payments
555 providers and consumers attended

our 32 Benefits Counseling trainings on subjects including: Healthcare Reform; Income Benefits & Medicare; Accessing Healthcare; Return to Work, LTDs, & Medicare

EMPLOYMENT SERVICES PROGRAM

Positive Resource Center's Employment Services Program is a leader in the workforce development community. Our programs are designed to develop the individual skills needed by each client to increase their earning capacity and place them in a career of their choice. Clients have access to basic, intermediate and in-depth computer course trainings, workplace ethics and stress management workshops, personalized career coaching, interview preparations, and communication skills in addition to a myriad of other career centric advancements we offer. Our Employment Specialists have direct access to employers, recruiters, short and long-term employment opportunities throughout the Bay Area.

508 clients served

74 clients participated in PRC's NextStep computer skills training

56% of clients attended job search training workshops

\$18.84 average wage of clients placed in employment (over 53% higher than the 2015 San Francisco minimum wage of \$12.25 per hour)

40% of jobseekers placed in employment

Very informative, easy to understand, very respectful

and knowledgeable staff answers for every question.

l like how the services are direct and easy to understand...

I felt welcomed, respected and accepted.

2015 DONORS

VANGUARD \$100,000+ San Francisco Mayor's Office of Housing and Community Development San Francisco Department of Public Health San Francisco Foundation San Francisco Office of Economic & Workforce Development State of California Department of Rehabilitation

VISIONARY \$25,000-\$99,999 Ryan White CARE Act Part A Bare Chest Calendar **Catholic Charities** Fresno Regional Workforce Investment Board **Gilead Sciences** Human Services Agency of San Francisco Legal Services Trust Fund of The State Bar of California Gary Virginia & Donna Sachet's 17th Annual Pride Brunch Wallis Foundation Wells Fargo Foundation William Karl Schwarze Trust of San Francisco Foundation

LUMINARY \$10,000-\$24,999 AIDS Walk Folsom Street Events Genentech Foundation Van Loben Sels - RembeRock Foundation

INNOVATOR \$5,000-\$9,999 Broadway Cares/Equity Fights AIDS Lazy Bear Fund, Inc. Morgan, Lewis & Bockius

PACESETTER \$1,000-\$4,999 440 Castro Academy of Friends Anonymous Randy Arnold & Greg Knight Asian & Pacific Islander Wellness Center Michael Bien & Jane Kahn Collin Burry & Milko Encinas Karl Christiansen, Esq. **Community Thrift Store** Lucius Conrad & Jeffrey Stone Tom Doran David Fink Google James Hormel & Michael Nguyen Kaiser Permanente Walter Leiss Leslie Family Foundation Bill & Tim Matheson **Maximus Foundation** Thomas McCarthy & Constance McCarthy/ Inter-Counties Realty Co. Michael Monagle Michael Montoya & Kevin Shanahan Mark Murphy & David Allyn **Doug Mylcraine** Thomas M. Peterson Michael Proctor & Eric Bernier The Richmond/Ermet Aid Foundation Kent Roger, Esq. & Daniel Hancock SF LGBT Pride Celebration Committee, Inc. The Silva Watson Moonwalk Fund Sterling Bank & Trust Sydney Stern Memorial Trust L. Julius M. Turman, Esq. **Union Bank Foundation** Craig Zodikoff & Jay Grant

Thank YOU to our generous donors for their support of our work on behalf of for any omissions or misspellings.

INVESTOR \$500-\$999 Michelle Baker Alvin Baum Jr. & Robert Holgate Jennifer Bishop Zoe Borkowski Castro Lions Club Andrew Chen & Dave McCrory John Corey & David Fielder William Corr & Miguel Gomez Linda & George Cumming Robert Dockendorff Jason Dorn **Beth Feingold** Paul Gilea Mark Gorman & Michael Sporn In Honor of L. Julius M. Turman Kipp Hamilton & Lance Williams Kent Harvey Marc Hettinger Alex Christian Khoo Brian Lammers Darrin Martin Mairi McKeever & Chuck Lewkowitz **Jacques Michaels** Demetri Moshoyannis & Joshua Sparks Masashi Niwano & Matthew Bandiera Ingrid Oakley-Girvan Jim Oerther Tracy Elise Poole In Honor of L. Julius M. Turman Penelope Preovolos & Richard Katerndahl Rebecca Prozan Mark & Robert Rogers Sass Social Justice Fund of Horizons Foundation Joe Tuohy PARTNER \$250-\$499 Fernando Aguayo-Garcia & Jason Conyard Sheila Aharoni Anderson Bros. Movers Brett Andrews Stan Arnold Derek Barnes & Ted Hiscox Roy Bateman Larry Bolton, Jr. & Alberto Cardona James Carlson In Honor of Mark Murphy John Cunningham / National AIDS Memorial Grove Balinda Dunlap James Ernst & Les Gallahorn David Fagundes Fraenkel Gallery David Fraze & Gary Loeb Larry Friesen **Fric Hanson Roger Herr** Joyce Hicks & Erick Behrens In Honor of L. Julius M. Turman Jeffrey Huang **Roy Huebner** Alan Kanczes Twyman Keene & Jesse Ramirez Brandon Lawrence Jeffrey Lucas Sara Malan Josh Maniscalco Mark McHale Alex L. Nellas, MD Gary Nichols Michelle Park Chiu Joe Ramirez-Forcier Jim Skeen & Ken Avery Keith Smith Dee Spencer & Cheryl Brown Michelle Stewart Bruce Sturzl **Tiffany Thomas** Sam & Julia Thoron Diane L. Webb

Ingu Yun

SUPPORTER \$100-\$249 Kelle Aikin Anonymous In Memory of John L.Colm **Carl Bailey** Gilberto Barajas Katherine Bella **Bob Boemer** Anthony Burns Braden Busch Callaway & Wolf Sonja Cargile Joseph Cecere In Memory of John L.Colm Cecilia Chung Mikayla Connell Henry Doering Roger Doughty / Horizons Foundation Lauren Downey Susan Englander Joel Evans Kit Everts Susan Fahev Neil Figurelli G. Finch Paul & Anne Finigan William Fox Russell Gaspard Gail Gilman / Community Housing Partnership Steven Gilman **Findley Golod** Sean Greene & Daniel Hlad Anthony Grumbach Daniel Healy David Herrera Bill Hirsh / AIDS Legal Referral Panel Lisa Hoffman Philip Hwang James Illig & Lawrence Dotz Marsha Jurasin & Associates Brian Kent Seth Kilbourn / Openhouse Lawrence Kim Peter Kimelman James Kravitz Jennifer Kutz Laura Lee & Andrew Clark Theodora Lee / Theopolis Vineyards Susanne Lewald Claire Lucas & Tisha Floratos Jason Macario Tamara Mack Sasha Madfes **Rafael Mandelman** Robert Mason, Esq. & Joel Jarvis Kathryn & Thomas Mazzucco Charles Chip McNeal & Micah Lubensky Eve Mever Roger Mohamed & Jeremy Doughan Candace Neal J. Ellen Pace Judy Paraventi Sandra Phillips Frederick Prever Tony Procaccini David Randall Alex Randolph **Dennis Reilly** Susan Revah John Ribaudo **Michael Richter** Douglas Robson Gerardo Rodriguez Teena Rodriguez Andy Scheer **Cristina Shea** William Smith Joel Stahl

Scott Staub Edward Steinforth Sue Strang & Paul Carlile Rheo Lee Tan Mark Tangard Rowena Tom Lance Toma Truist Michael Uson Jennifer Vana Vaughn Villaverde Otilia & Andrew Wedding In Honor of L. Julius M. Turman Brian Whitford David Wrubel

ADVOCATE \$1-\$99

Joel Abraham AmazonSmile Foundation Bryan Botha JD Brav Louis Bryan James Campbell Kenneth DeLong Bette Epstein In Honor of L. Julius M. Turman EScrip Hollis Fleischer David Foreman Jonathan Funk & John Arnold Neela Gentile Terence Hawley Marty Huang Craig Johnson Mohammad Jurf Max Kirkeberg & Gabriel Proo Chaya Mandelbaum Michael McGarry Michael McKee & John Snead **Bill Noren** Peter Richter Juan Roa Libby Sajo Jordan Sarick Marcus Sauceda **Miriam Schleicher** Randy Schroeder Jason Schwartz Cristi Shanahan Eddie Shapiro Anthony Sprauve Helen Strain Chip Supanich Tim Thrush Will Victoria Laura Walker Sallie Walker Mark White & Rusty Best William Wilson & Fernando Orlandi

IN-KIND

24 Hour Fitness, Inc. Academy of Friends Acme Bread Company Alex and Ani AMC Theatres American Conservatory Theater Robert Anderson Anonymous Aquarium of the Bay Asian Art Museum AsiaSE **Robert Bathrick** Beach Blanket Babylon Beautiful Briny Sea Belcampo Inc. Berkeley Repertory Theatre

Big 5 Sporting Goods Black & Gold Books Inc. California Academy Of Sciences California Shakespeare Theatre Catch Citizen Hotel & Grange Restaurant Cliff's Variety Commonwealth Club of California Disneyland Resort Corporate Citizenship Dogpatch Boulders Dogpatch WineWorks Eureka Restaurant & Lounge Fine Arts Museums of San Francisco Fitness SF Patrick Fitzgerald For Your Eyes Only Frameline Hopscotch Restaurant & Bar Hot Cookie Hotel Kabuki Inglenook Winery (The Family Coppola) It's All About You Salon **Kimpton Hotels and Restaurants** James Kravitz La Mediterranee Lagunitas Brewing Company Laurel Inn M Spa Bill & Tim Matheson Jacques Michaels Miyabi Sushi Mudpuppy's Castro New Conservatory Theatre Center Oakland East Bay Symphony ODC Dance Company Jen Olson OtterBox Parc 55 San Francisco Mark Philpott Pier 39 Limited Partnership Stephen Pullis R3 Hotel San Francisco Ballet San Francisco Bay Times San Francisco Gay Men's Chorus San Francisco Giants San Francisco Magazine San Francisco Opera San Francisco Performances San Francisco Symphony Henry Schulz Michael Sporn & Mark Gorman Steven Underhill Photography Sugar Bowl Corporation Super Simple Tan Bella Titan Media Under Glass Framing

Warwick Regis Hotel

Chevron Humankind Matching Gift Program Cisco Systems Foundation E & J Gallo Winery Google Levi Strauss & Co. Matching Gifts Local Independent Charities of America NorCal Combined Federal Campaign United Way California Capital Region United Way of the Bay Area Wells Fargo Community Support Campaign

STAFF

Fernando Aguayo-García, Senior Bilingual Benefits Advocate/ Quality Assurance Manager Billy Allen, Employment Specialist Brett Andrews, Executive Director Eduardo Blount, Esg., Staff Attorney Melissa Cardoza, Esq., Supervising Attorney Eva Chan, Esq., Supervising Attorney Symantha Chapman, Employment Specialist Andy Chu, Esq., Managing Legal Director, **Benefits Counseling Program** Montrell Dorsey, Employment Services **Program Assistant** Martin Fernández, Front Office Coordinator Adam Fitch, Employment Specialist Hollis Fleischer, Computer Training Associate Sean Greene, Development Assistant Jessica Hallett, Esq., Staff Attorney Tuquan Harrison, Legal Assistant Darrick Ing, Esq., Staff Attorney Alisa Jackson, Senior Legal Assistant Jean Jiang, Esq., Staff Attorney Jeff Kosbie, Esq., Staff Attorney Ron Kurlaender, Esq., Supervising Attorney Talia Magaña, Legal Assistant Beth Mazie, Esq., Senior Staff Attorney Adrienne Mendle, Esq., Staff Attorney Karina Palomera, Bilingual Benefits Advocate Sergio Perez, Director of Finance Joe Ramirez-Forcier, Managing Director, **Employment Services Program** Dennis Reilly, Supervising Employment Specialist Pat Riley, Compliance Specialist Teena Rodriguez, Operations & Human Resources Manager René Soto, Employment Specialist Chuan Teng, Esq., Supervising Attorney Joe Tuohy, Managing Director of Development Vaughn Villaverde, Senior Legal Assistant/ Training Coordinator Jim Wegman, Director of Information Technology Brian Whitford, Computer Training Manager Dee Yavor, Supervising Employment Specialist Mike Yang Zhang, Esg., Staff Attorney

BOARD

David Stith, President Kent M. Roger, Esq., Vice President Michael P. Monagle, Esq., Secretary Bill Matheson, Esq., Treasurer Larry R. Bolton, RN Jacques Michaels

ADVISORY BOARD

Michael F. Bell Michael S. Bernick, Esq. Karl H. Christiansen, Esq. Laura A. Lee, Esq. Donna Sachet Gary Virginia Daryl Walker

OUR WORK

Positive Resource Center is known nationally for our model Benefits Counseling and Employment Services programs which strengthen the community by providing impoverished San Franciscans with employment services and free legal representation to increase their standard of living. Since the agency was founded in 1987, we have responded to the rapidly changing needs of the HIV and mental health affected communities with free legal and employment services, adapting our programs to ensure that we remain relevant to the people who need us most. We are as much a beacon of hope and opportunity today as we were when we opened our doors. When an individual becomes disabled and can no longer work, our attorneys help them access disability benefits that provide them with the means to secure stable housing, adequate nutrition, and healthcare coverage. Our Employment Services Program provides vocational training, employment placement and support services that help disabled people compete in a challenging job market. Over our 29 years of service to the community, PRC has remained flexible, changing and growing in tandem with the shifts in the AIDS epidemic and breakthroughs in psychiatric treatments, and we continue to provide the impactful tools and resources our clients require to achieve optimal health.

OUR VALUES

We aspire to provide service that:

gives clients the knowledge needed to make their own choices.
serves all clients in a culturally appropriate way.

- utilizes a harm reduction and client-centered model, emphasizing one-on-one relationships.
- is easy to access.

We aspire to be an organization that:

- is culturally competent and diverse at the volunteer, staff and Board levels.
- respects and seeks participation from all agency stakeholders, including people living with HIV, in all areas of the organization.
- operates at all levels with accountability, honesty and integrity.

We aspire to meet the needs of all persons affected by or at risk for HIV including:

- people of any gender identity or sexual orientation.
- immigrants, regardless of immigration status, and people with limited English proficiency.
- people who are incarcerated, ex-offenders, people with dependents, people of color, people with mental or physical disabilities including the deaf and hard of hearing, women, youth, seniors, sex workers, active drug users, and people in recovery.



785 Market Street, 10th Floor San Francisco, CA 94103 phone 415.777.0333 fax 415.777.1770 www.positiveresource.org



facebook.com/positiveresource

@posresource

positiveresourcecenter.wordpress.com